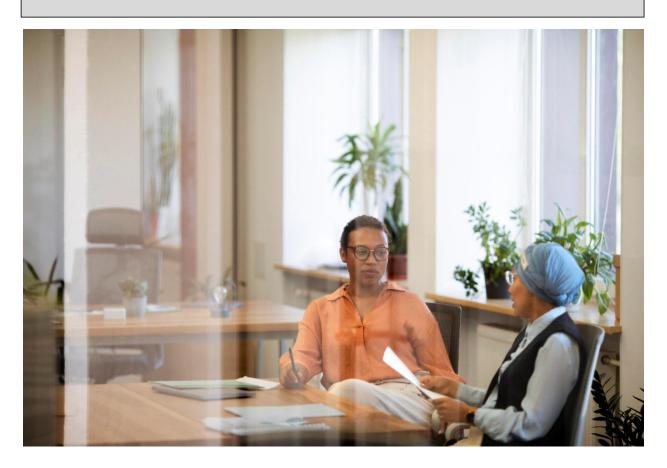


# PROBLEM-SOLVING AND CRITICAL THINKING



Welcome to our stimulating two-day Problem-Solving and Critical Thinking corporate training program! In today's rapidly evolving business landscape, the ability to tackle complex challenges with finesse and think critically is a fundamental skill for success. This intensive training is designed to equip you with the essential problem-solving techniques and critical thinking strategies needed to make informed decisions and drive innovation. Over these two days, you'll explore proven methodologies, engage in hands-on problem-solving exercises, and develop your analytical and decision-making capabilities. Through interactive workshops, real-world scenarios, and expert guidance, you'll emerge with the skills to identify opportunities, overcome obstacles, and lead your organization toward effective solutions. Join us on this transformative journey, and unlock the potential of problem-solving and critical thinking to elevate your professional impact and contribute to lasting organizational success.

### **Introduction to Critical Thinking**

- Defining Critical Thinking
- The Importance of Critical Thinking in Decision-Making
- Characteristics of a Critical Thinker
- The Role of Bias and Assumptions

#### **Critical Thinking Skills**

- Analytical Thinking and Logical Reasoning
- Problem Identification and Framing
- Information Gathering and Analysis
- Effective Decision-Making

#### **Creative Problem-Solving**

- Brainstorming and Ideation
- Mind Mapping and Conceptual Thinking
- Using Lateral Thinking to Find Innovative Solutions
- Case Studies in Creative Problem-Solving

#### **Collaborative Problem-Solving and Decision-Making**

- Group Problem-Solving Exercises
- Effective Communication in Problem-Solving Teams
- Conflict Resolution in Problem-Solving Teams
- Continuous Improvement and Reflection

#### **Interactive Workshops and Activities**

- Hands-on problem-solving exercises and simulations
- Group discussions and critical thinking challenges
- Real-world case studies and practical applications
- Personalized problem-solving and critical thinking assessments and action plans



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## Wrap-up

- Review of key takeaways
- Q&A and open discussion

This two-day Problem-Solving and Critical Thinking training program is designed to equip participants with the skills and techniques necessary to approach complex problems and decisions with confidence and creativity. It covers the foundational principles of critical thinking and progressively advances to more advanced problemsolving strategies, including creative and collaborative approaches. Participants will leave with practical tools to enhance their problem-solving abilities and contribute to innovative solutions in their professional roles.